

## Rilas Technologies'

# Privacy Policy

**Information We Collect:** We strictly adhere to a policy of minimal data collection. When you engage with our services, we do not request or store any highly classified information regarding your samples or projects. We only collect and store the necessary information required to provide you with our purification and analytical services.

**Data Storage and Encryption:** All customer data is stored on our encrypted internal servers, ensuring that your information remains confidential and secure. Our servers are protected by industry-standard security measures to prevent unauthorized access, disclosure, or alteration of your data.

**Use of Customer Data:** We solely utilize customer data for the purpose of providing our services to you. Your data is not shared with any third parties, except as required by law or with your explicit consent. We do not engage in any form of data monetization or targeted advertising.

**Data Retention:** We retain customer data only for as long as necessary to fulfill the purpose for which it was collected, or as required by applicable laws and regulations. Once the retention period expires, we securely delete or anonymize your data to ensure its continued protection.

**Data Backup:** We maintain regular backups of customer data to ensure its availability and protection against loss. These backups are also stored on our encrypted internal servers, adhering to the same stringent security measures as our primary data.

**Security Measures:** We employ industry-standard security practices and technologies to safeguard your data from unauthorized access, disclosure, alteration, or destruction. Our security measures include firewalls, encryption, access controls, and regular security audits.

**Third-Party Services:** In some cases, we may engage trusted third-party service providers to assist us in delivering our services. These providers are contractually obligated to comply with the same level of data protection and security as outlined in this policy.

**Amendments to the Privacy Policy:** We may occasionally update this Customer Data Privacy Policy to reflect changes in our practices or legal requirements. We encourage you to review this policy periodically for any updates. If we make significant changes, we will notify you through appropriate means.

**Contact Us:** If you have any questions, concerns, or requests regarding your personal data or this privacy policy, please contact our Privacy Officer at [jvarady@rilastech.com](mailto:jvarady@rilastech.com). We will respond to your inquiry as soon as possible.